



Western New England College

Western New England College (WNEC) is a private, independent, coeducational institution, founded in 1919. Located on a suburban campus in Springfield, Massachusetts, the college serves 3,660 students on its main campus. The Public Safety Department runs an onsite 24/7 operation to provide comprehensive security and law enforcement services to the campus community.

Challenges:

- A live changeover – the communications center operates 24/7, therefore, the installation took place in stages to ensure dispatch services were up and running at all times.
- Optimal cable management solution – The WNEC communications center needed a solution to effectively manage cables while keeping them accessible.
- Ergonomics – the main dispatch console is occupied by four dispatchers who frequently work 16 hour shifts. An electronic lift was critical to provide sit-to-stand capability with the push of a button and presets for individual operator comfort.
- A professional appearance – a showcase environment that reflected the level of services they provide.



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Installation:

Located within the Public Safety Department Building on the Western New England College campus, the communications center occupies approximately 250 sq. ft. of space. The space is adjacent to the building's foyer and can be viewed through a glass window reception area.

System Specifications:

Two Profile® consoles were designed in a 13' x 10' U-shaped configuration to complement the shape of the room. The workstations were painted in two finishes, (Black and Titanium with a Charcoal Matrix laminate). The primary workstation features a 90° dual electronic lift allowing for independent monitor deck and keyboard platform height adjustability. This station accommodates six articulating FPDs. The secondary workstation features a 90° stationary solution with integrated keyboard with FPDs mounted on slatwall to allow for articulation in both horizontal and vertical directions. In between the two workstations is a shared area with a desktop rack-mount module for technology integration as well as additional worksurface space for shared gear. A linear desk to the right of this workstation is used to store binders and peripherals such as faxes and printers. Storage solutions include pedestals located under the worksurface to store dispatcher's personal belongings and an Optimedia cabinet to store binders, forms, first aid kits and more. A variety of slatwall mounted desk accessories like phone holders, binder holders and sorting trays round out the solution.

▼ Designed to rack-mount 19" communication gear, the 6U rack-mount module includes two front mounting rails with 10-32 tapped holes.



▲ Wright Line's 45" high Profile console allows seamless integration with the existing reception window, ensuring comfortable interaction with visitors.



▲ An 84" Optimedia cabinet neatly stores binders, forms, first aid kits and more. A pull-out worksurface drawer provides a convenient reference area right at the cabinet. Wright Line pedestals serve as personal storage for each of the dispatchers on staff.



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